Touchscreen Deadbolt

Yale

Installation and Programming Instructions



SYEDDB/220/NZ





























Congratulations, you've installed the Yale Touchscreen Deadbolt!



Master PIN Code must be created before any further programming. Max User Codes = 250 with Network Module. Max User Codes = 25 without.

Creating Master PIN Code Creating a Master PIN Code must be performed upon

Creating a Master PIN Code must be performed upon installation or after resetting the lock to factory default. Programming and use of lock is not possible until this step has been successfully completed.



Creating User PIN Codes Master PIN code must be created first. *Max user codes = 250 with Network Module. Max user codes = 25 without.









Code Chart Duplicate if necessary

PIN Code Management (With Network Module - Up to 250 Users)			
User Type	User Name	User #	PIN Code
Master			
User			

Resetting Lock to Factory Default

When lock is reset to factory defaults all user codes (including the Master PIN code*) are deleted and all programming features are reset to original default settings (see below).

- 1. Remove the battery cover and batteries.
- 2. Remove the interior escutcheon to access the reset button.
- 3. The reset button (see image at right) is located above the PCB cable connector.
- While pressing the reset button (minimum of 3 seconds) reinstall batteries. Release reset button.
- 5. Replace battery cover.

Upon reset, Master PIN Code creation is the only option available and must be performed prior to any other programming of the lock.



Interior Escutcheon

Settings	Factory Setting	
Master PIN Code	Registration <i>required</i> *	
Automatic Re-lock	Disabled	
Inside Indicator Light	Disabled (Off)	
One Touch Locking	Enabled	
Volume Setting	Enabled (Low)	
Automatic Re-lock Time	30 Seconds	
Wrong Code Entry Limit	5 Times	
Shutdown Time	60 Seconds	

Factory Settings

*The Master PIN code must be registered prior to any other programming of the lock.

Definitions

All Code Lockout Mode: This feature is enabled by the Master code. When enabled, it restricts all user (except Master) PIN code access. When attempting to enter a code while the unit is in Lockout, the RED locked padlock will appear on the screen.

Automatic Re-lock Time: After a successful code entry and the unit unlocks, it will automatically re-lock after thirty (30) seconds.

Inside Indicator Light: Located on the interior escutcheon. Shows active status (Locked) of lock and can be enabled or disabled in the Advanced Lock Settings (Main Menu selection #3).

Language Setting Mode: Choosing English (1), Spanish (2) or French (3) becomes the (default) setting for the lock's voice prompts.

Low Battery: When battery power is low, the Low Battery Warning indicator flashes RED. If battery power is completely lost, use the cylinder key override.

Master PIN Code: The Master PIN code is used for programming and for feature settings. It must be created prior to programming the lock. The Master code will also operate (unlock/lock) the lock.

Network Module Setting: With the optional Network Module installed, this setting becomes available thru the Main Menu (7) and allows the lock to connect with a network controller.

One Touch Locking: When the latch is retracted, activating the keypad will extend the latch (during Automatic Re-lock duration or when Automatic Re-lock is disabled). When One-Touch Re-lock is **not** in use (**disabled**), any valid PIN code will re-lock the lock.

Previous: While in Menu Mode, pressing this icon cancels the current operation and returns the user to the previous step.

Shutdown Time: The unit will shutdown (flashing RED) for sixty (60) seconds and not allow operation after the wrong code entry limit (5 attempts) has been met.

Tamper Alert: Audible alarm sounds if attempting to forcibly remove outside lock from door.

User PIN Code: The User code operates the lock. Maximum number of user codes is 250 with Network Module; without Network Module, maximum is 25 user codes. Note: When deleting User PIN code(s), screen will display User Number (not PIN code) being deleted.

Volume Setting Mode: The volume setting for PIN code verification is set to Low (2) by default; otherwise it can be set to High (1) or Silent (3) for quiet areas.

Wrong Code Entry Limit: After five (5) unsuccessful attempts at entering a valid PIN code, the unit will shut down and not allow operation.

Feature Programming Through Menu Mode Using Master PIN code*

- 1. Touch screen with back of hand or palm to activate. (1)
- Enter 4-8 digit master PIN code* followed by (#) key. Lock Response: "Menu mode, enter number, press (#) key to continue."
- 3. Enter digit corresponding to the function to be performed followed by the # key. Follow the voice commands.

*The Master PIN code must be registered prior to any other programming of the lock.



Programming Troubleshooting

Symptom	Suggested Action
Symptom	Suggested Action
Lock does not respond – door is open and accessible.	 Touchscreen becomes active when pressed w/whole hand. Use a larger area of the hand or fingers and verify contact with at least 3 areas. If touchscreen numbers are visible, check to see if they respond when pressed. Check batteries are installed and oriented correctly (polarity) in the battery case. Check batteries are in good condition; replace batteries* if discharged. Check to see if touchscreen harness is fully connected and not pinched.
Lock does not respond – door is locked and inaccessible.	 Batteries may be completely discharged. Use mechanical key to gain entry and replace batteries*.
Unit is on for a while then shows no reaction. Lights dim.	Batteries do not have enough power. Replace batteries*.
Unit chimes to indicate code acceptance, but the door will not open.	 Check the door gaps for any foreign objects between door and frame. Check that the wire harness is firmly connected to the PCB.
Unit operates to allow access, but will not automatically re-lock.	 Check to see if Auto Re-lock Mode is enabled. Disable Auto Re-lock Mode to lock the door (automatically). If low battery indicator is lit (see below), change batteries*.
PIN codes will not register.	 PIN codes must consist of 4 to 8 digits to register. The same PIN code cannot be used for multiple users. Registration/management of PIN codes is set by the authority of the Master Code. which is set first. Contact the Master user. User codes must be entered within 5 seconds (while touchscreen is active) or process will have to be restarted. Star * or pound # cannot be used as part of the PIN code.
Upon entering a PIN code and pressing * key, the unit displays "invalid code" error or lock times out with- out responding.	 Lockout Mode is enabled. Only the Master can enable/disable Lockout Mode. Contact the Master user.
Upon entering a PIN code and pressing the * key, the red padlock icon appears and there are different tones.	 Check to see if the lock is set to Lockout Mode. Setting/managing Lockout Mode is done through Master Code only. Contact the Master user.
The unit operates, but it makes no sound.	Check to see if Silent Mode is enabled (see Feature #4).
The unit responds "Low Battery"	 This is the alert to replace the batteries. Replace all four (4) batteries* with new AA Alkaline batteries.
Upon entering a PIN code and pressing the * key, the unit responds "Wrong number of digits".	 The digits entered were incorrect or incomplete. Re-enter the correct code followed by the star * key.

* When batteries are replaced, Network Module locks have a real time clock that will be set through the User Interface (UI); it is recommended to verify correct date and time particularly those locks operating under Daylight Saving Time (DST).

** Network Module locks only

Hardware Troubleshooting

Cycle lock in both the locked and unlocked positions. If problems are found:

Door is binding

a. Check that door and frame are properly aligned and door is free swinging.

b. Check hinges: They should not be loose or have excessive wear on knuckles.

Bolt will not deadlock

- a. Check for sufficient clearance of the bolt within the strike-side jamb. Correct this by increasing the depth of the pocket for the bolt.
- b. Check for misalignment of bolt and/or strike which may be preventing bolt from properly entering the strike. With the door open, extend and retract the bolt; if it is smooth, check the strike alignment.

Bolt does not extend or retract smoothly

- a. Bolt and strike are misaligned, see above.
- B. Check the backset of door relative to adjustments already made to bolt.
- c. Verify proper door preparation and re-bore holes that are too small or misaligned.
- d. Verify keypad wire harness is routed under the bolt (see Fig. A).
- e. Verify bolt is installed with correct side up (Fig. A).

Keypad numerics are scrolling

Remove interior escutcheon and check to ensure that the wire harness lies flat against the back recessed area and is properly routed along the side of the escutcheon and tucked under the plastic cable guide.

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Figure A

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WEEE

Note: Waste electrical products and batteries should not be disposed of with household waste. Please recycle where facilities exist. Check with your lockal authority or retailer for recycling advice.